



QUALITY MANAGEMENT SYSTEM POLICY (ISO 9001:2015)

Our company's Quality Management System (QMS) model comprises of Remote Water Treatment Services (RWTS) policies, procedures and other internal requirements that ensure customer requirements are met with consistency.

Remote Water Treatment Services aims to ensure reliable quality and delivery in our custom water and waste water treatment plant designing, builds and services to our valued clients across Australia and the Asia-Pacific regions. We harness the experience and expertise of our qualified employees to become the preferred partner of our clients. Our quality objective is to operate in a proactive manner that consistently meets or exceeds the requirements and quality standards set by our stakeholders.

We are committed to the continuous improvement of our operations and in the products and services our company provides. To achieve this goal, we have established an integrated management system which incorporates ISO 9001:2015. In doing so, Remote Water Treatment Services commits to the following:

- Establishing and reviewing measurable quality objectives via management review, and recording them in our current Objective and Targets Register;
- Continually improving the integrated management system via management review, internal audits, and corrective and preventative action reporting;
- Communicating this policy throughout the organisation to ensure it is understood; and
- Reviewing this policy at management reviews to ensure it remains up to date.

Our ISO 9001 policy will generate continual performance improvement driven by a structured yet flexible framework for a client-focused Quality Management System. The QMS is underpinned by a set of 7 principles: customer focus, leadership, engagement of people, process approach, improvement, evidence-based decision-making and relationship management.

Signed:

Alex Roussetos
Director of Operations

Date: 6/06/2021